

Unable to import RCD or ADAPT files directly from flash drive.

Symptoms:

Choosing to Import Survey Data then picking RCD or ADAPT files on flash drive plugged in tablet and the files are not loading or 'grayed out' so you cannot choose them in the import list.

Causes:

Flash drive is not transferring files correctly.

Solutions:

Copy files from the flash drive to the tablet's hard drive then import from that location.

Use a new flash drive or reformat the old one
