

T3RRA software does not automatically start when the tablet boots.

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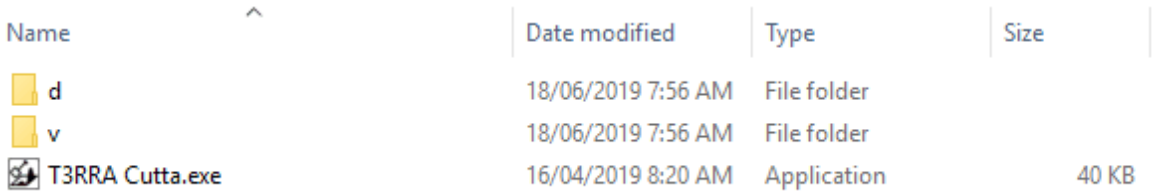
T3RRA software does not automatically start when the tablet boots.

Symptoms:
When the tablet starts it is normal for T3RRA software to automatically load. However if you wait a reasonable period (sometimes up to several minutes, if updates or other activities are occurring) the T3RRA software still may not load,

Cause:
The tablet has not been properly configured to load the T3RRA software on startup, or the load routine has been disabled.

Solutions:
Configure your system to start T3RRA software on startup. There are several ways to do this. Google will provide many answers. See below for answers from Microsoft at https://support.microsoft.com/en-au/help/4026268/windows-10-change-startup-apps

Note: If you are asked to copy the T3RRA software program file to a startup location DO NOT copy an actual executable file from any of the T3RRA software program directories. Copy the shortcut that is on the Windows desktop instead. Alternatively, create a shortcut pointing to the executable file and copy it. Note that the executable file that the shortcut must point to will normally be in a folder with two subfolders named ‘d’ and ‘v’ (see below for T3RRA Cutta’s program file, other software will be named similarly, according to the application name).



Important: you should be familiar with working with files in Windows in order to apply this fix. Mistakes while performing these types of activities can cause serious system problems. If you are not confident of your abilities please contact T3RRA or your dealer.

Change which apps run automatically at startup in Windows 10

Applies to: Windows 10

Change apps

Here are two ways you can change which apps will automatically run at startup in Windows 10:

- Select the **Start** button, then select **Settings** > **Apps** > **Startup**. Make sure any app you want to run at startup is turned **On**.
- If you don't see the **Startup** option in **Settings**, right-click the **Start** button, select **Task Manager**, then select the **Startup** tab. (If you don't see the **Startup** tab, select **More details**.) Select the app you want to change, then select **Enable** to run it at startup or **Disable** so it doesn't run. Watch the video to see how to do it.

Add apps

To add an app to **Startup**:

1. Select the **Start** button and scroll to find the app you want to run at startup.
2. Right-click the app, select **More**, and then select **Open file location**. This opens the location where the shortcut to the app is saved. If there isn't an option for **Open file location**, it means the app can't run at startup.
3. With the file location open, press the Windows logo key + R, type **shell:startup**, then select **OK**. This opens the **Startup** folder.
4. Copy and paste the shortcut to the app from the file location to the **Startup** folder.

Last Updated: 29 Mar 2019