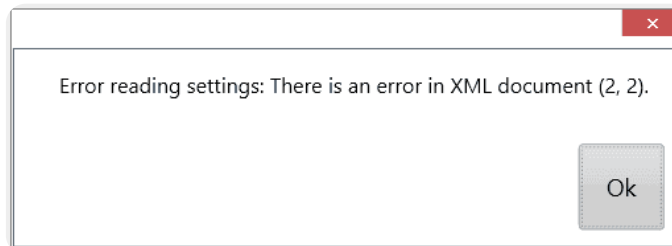


# Error reading settings.

## Symptoms:

**When starting T3RRA software an error message appears referencing a problem reading settings.**



**There is an error in XML Document**

**Normally the program will continue to load, but in severe circumstances the settings file error may cause the software to crash.**

## Cause:

**There is some problem with the file that T3RRA software uses to store settings on the disk. It may have been corrupted in some fashion.**

## Solutions:

**Normally you can continue running the software. You will likely have to re-enter any settings that you previously had. When you exit the settings dialog these settings will be saved to disk and the bad settings file will be overwritten. **If you are unable to****

**continue loading after encountering this error you will need to manually delete the settings file. This file can be found at:**

**C:\ProgramData\T3RRA\T3RRA**

**<Ditch/Cutta/Plane/Levee/Survey>\Settings\T3RRA**

**<Ditch/Cutta/Plane/Levee/Survey> Saved Settings.xml (or similar).**

**Note that the 'ProgramData' folder is often a hidden folder. It can be viewed by making hidden folders visible within the Windows Explorer settings, or by manually typing 'C:\ProgramData' into the Explorer navigation area.**

**Navigate to the settings folder in Windows File Explorer and rename the existing file by changing the extension to '.bad' (or similar). Then restart the software. A new settings file will be generated.**

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