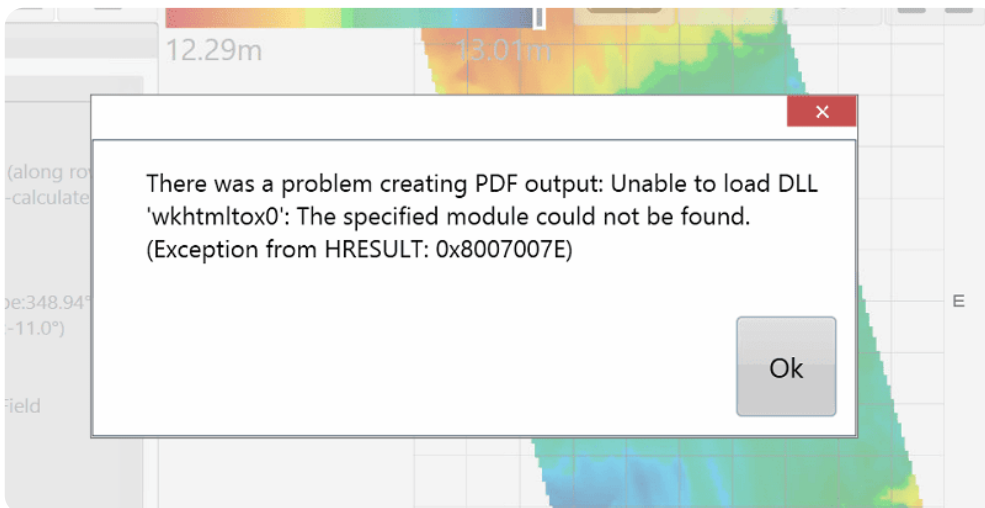


Attempting to save a PDF report throws an error.

Symptoms:

When attempting to create a PDF report on a tablet running Windows 8.1 an error message appears and no report is created.



Cause:

Windows 8.1 is missing some critical files the PDF creator relies on.

Solution:

Install the VC++ 2015 Redistributable files. These are available at www.microsoft.com. Use a search engine to find them. Choose the version that matches your tablet (32 or 64bit). Install on the tablet. The PDF creation process should then work.

Choose the download that you want

| <input type="checkbox"/> File Name | Size |
|--|---------|
| <input type="checkbox"/> vc_redist.x64.exe | 13.9 MB |
| <input type="checkbox"/> vc_redist.x86.exe | 13.1 MB |
