T3RRA

Attempting to save a PDF report throws an error.

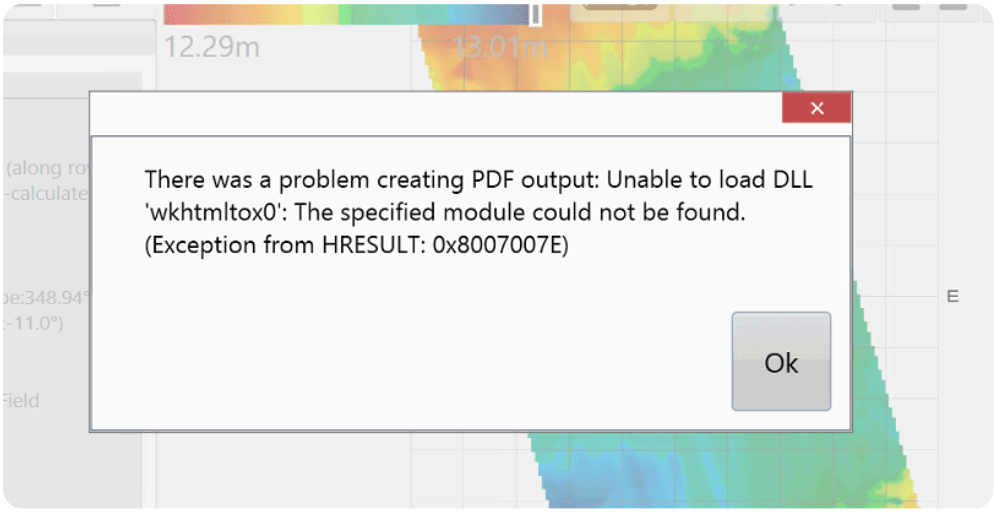
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Symptoms:
When attempting to create a PDF report on a tablet running Windows 8.1 an error message appears and no report is created.



Cause:
Windows 8.1 is missing some critical files the PDF creator relies on.

Solution:
Install the VC++ 2015 Redistributable files. These are available at www.microsoft.com. Use a search engine to find them. Choose the version that matches your tablet (32 or 64bit). Install on the tablet. The PDF creation process should then work.

