

# Settings

- [Changing language has no effect.](#)
- [Unable to change language.](#)
- [Error reading settings.](#)

# Changing language has no effect.

## Symptoms:

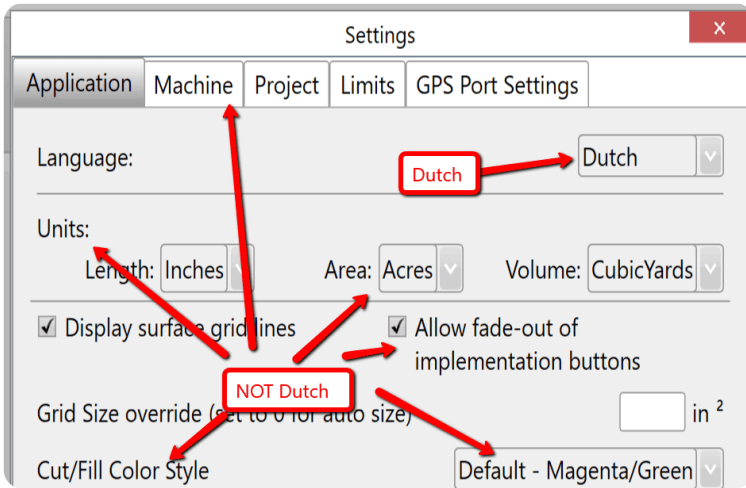
**In settings, when you use the pulldown picklist to select a language other than English, the UI does not update to reflect the new language. The selection indicates that you have successfully chosen a new language but nothing else changes.**

## Causes:

- **The language translation files are missing.**
- **There was an issue with an earlier version of the installer software that placed the translation files in the incorrect location**

## Solution:

**Contact your dealer. The latest version of the installation software needs to be run to correct the issue.**



# Unable to change language.

## Symptoms:

**Even in settings you are unable to change the language. There may also be a red warning message indicating a problem with translations.**

## Causes:

- **The language translation files are missing.**
- **There was an issue with an earlier version of the installer software that placed the translation files in the incorrect location**

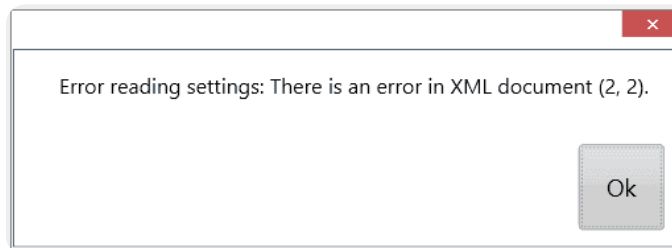
## Solution:

**Contact your dealer. The latest version of the installation software needs to be run to correct the issue.**

# Error reading settings.

## Symptoms:

**When starting T3RRA software an error message appears referencing a problem reading settings.**



## **There is an error in XML Document**

**Normally the program will continue to load, but in severe circumstances the settings file error may cause the software to crash.**

## Cause:

**There is some problem with the file that T3RRA software uses to store settings on the disk. It may have been corrupted in some fashion.**

## Solutions:

**Normally you can continue running the software. You will likely have to re-enter any settings that you previously had. When you exit the settings dialog these settings will be saved to disk and the bad settings file will be overwritten. **If you are unable to continue loading after encountering this error you will need to****

**manually delete the settings file. This file can be found at:**

**C:\ProgramData\T3RRA\T3RRA**

**<Ditch/Cutta/Plane/Levee/Survey>\Settings\T3RRA**

**<Ditch/Cutta/Plane/Levee/Survey> Saved Settings.xml (or similar).**

**Note that the 'ProgramData' folder is often a hidden folder. It can be viewed by making hidden folders visible within the Windows Explorer settings, or by manually typing 'C:\ProgramData' into the Explorer navigation area.**

**Navigate to the settings folder in Windows File Explorer and rename the existing file by changing the extension to '.bad' (or similar). Then restart the software. A new settings file will be generated.**