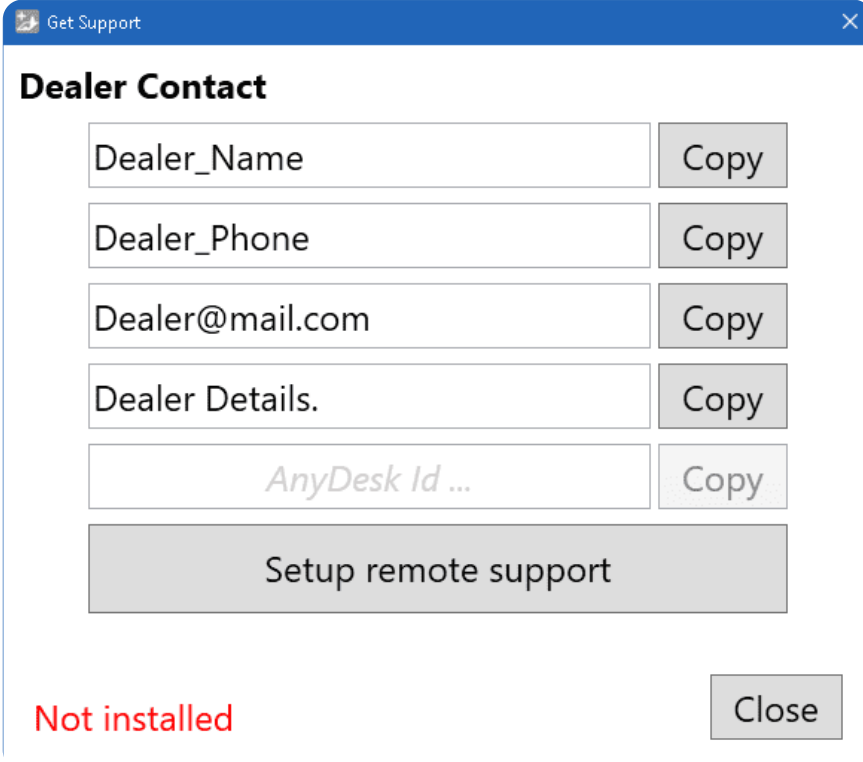


Get Remote Support

When the manual isn't quite enough, and you just need some flesh and blood assistance, we've got your back. Call your support person and in T3RRA Design, press Help > Remote Support.



Get Support

Dealer Contact

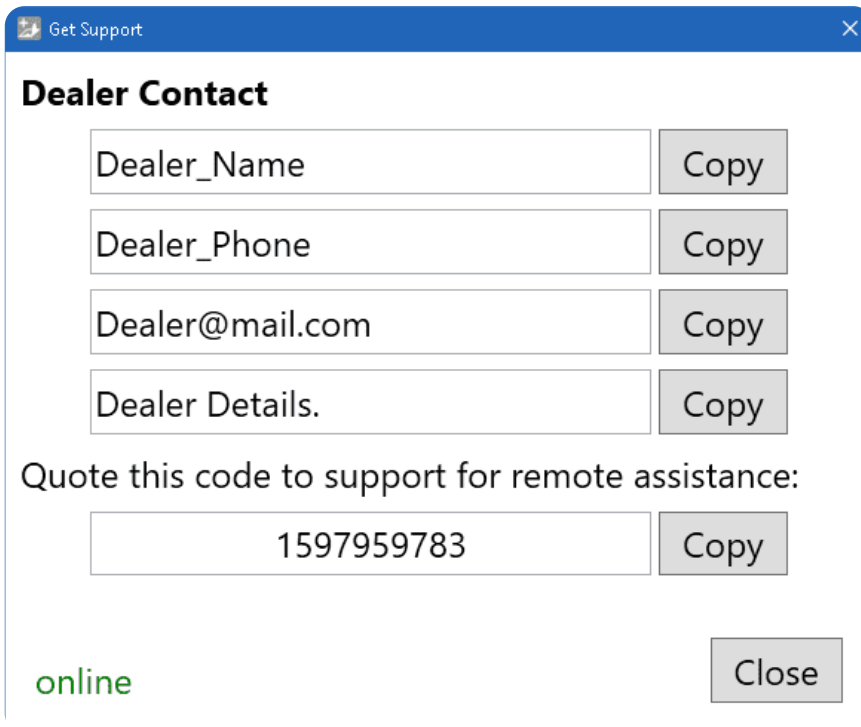
Dealer_Name	Copy
Dealer_Phone	Copy
Dealer@mail.com	Copy
Dealer Details.	Copy
AnyDesk Id ...	Copy

Setup remote support

Not installed

Close

Click "Setup remote support" button.



The screenshot shows a window titled "Get Support" with a close button in the top right corner. The window contains the following elements:

- Dealer Contact** section with four input fields, each followed by a "Copy" button:
 - Dealer_Name
 - Dealer_Phone
 - Dealer@mail.com
 - Dealer Details.
- Text: "Quote this code to support for remote assistance:"
- A text box containing the code "1597959783" followed by a "Copy" button.
- A green "online" status indicator in the bottom left.
- A "Close" button in the bottom right.

After installation, It will show a code. Your support person can use the code to connect to your computer and help get you going again. When they do, AnyDesk will open a confirmation window. Click the green [Accept] button to accept their help.
