

Updating Software

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Symptoms:

T3RRA Design Plus indicates that a new version is available. You successfully download the new version using the normal “File\Check for updates” method. However, upon restarting software T3RRA Design Plus has the same version number as before and is indicating that a new version is available.

Cause:

T3RRA Design Plus is not started directly. To start it you normally must execute a bootstrapping program which in turns selects the version of T3RRA Design Plus to run. If your shortcut is linked to a specific version of the software, this version will always run, even where there are newer versions installed on your machine.

Solution:

Browse to ‘C:\Users\<your user>\AppData\Local\T3RRA\T3RRA Design Plus’. There you should find a file named ‘T3D Bootstrap.exe’ . Depending on your settings, the file extension may or may not show. The folder “C:\Users\<your user>\AppData’ is normally a hidden folder so you may have to reveal it using “Show hidden file and folders” on your system. Alternatively, simply type in the path in the Windows Explorer location bar. ‘T3D Bootstrap.exe’ is the file you want to execute whenever you run T3RRA Design Plus (v0.1). Create a shortcut on your desktop pointing to this file.