

# Introduction

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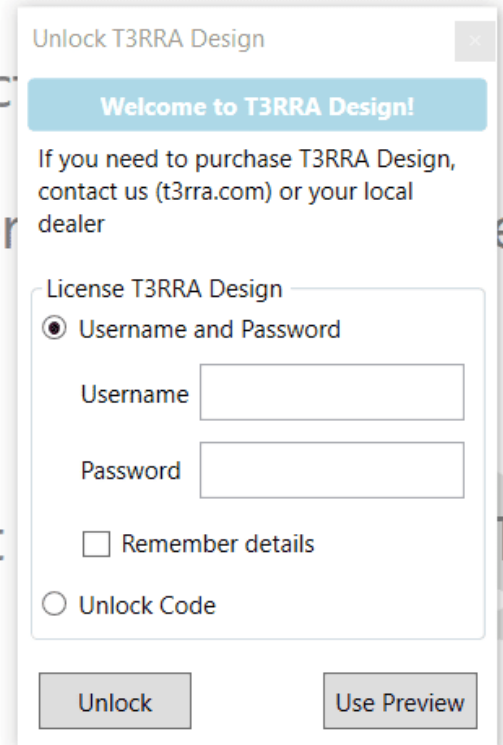
# Installation

To install T3RRA Design Plus onto your desktop or laptop you will need your username and password, which will be supplied to you by your dealer.

To download the Installer, go to [users.t3rra.com](https://users.t3rra.com) and enter your credentials. This will launch the Installer.

Once T3RRA Design Plus is installed, you will see this pop up window. Enter your credentials, which would have been provided by your dealer (these are the same used to login to [users.t3rra.com](https://users.t3rra.com))

Antivirus software sometimes prevents T3RRA Design Plus from running or updating. If you have any trouble running T3RRA Design Plus and have custom antivirus software installed, you can add an exclusion for the T3RRA Design Plus folder. For more information, see [Software fails to start](#) in [Troubleshooting](#).



Unlock T3RRA Design

Welcome to T3RRA Design!

If you need to purchase T3RRA Design, contact us ([t3rra.com](https://t3rra.com)) or your local dealer

License T3RRA Design

Username and Password

Username

Password

Remember details

Unlock Code

Unlock Use Preview

# Updating your Software

There are three options for updating your software which will ensure T3RRA Design Plus stays updated.

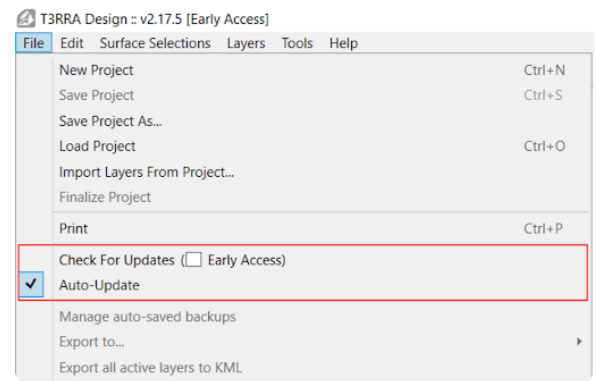
**NOTE:** You will need to restart your T3RRA Design Plus program for updates to take effect.

To update your T3RRA Design Plus software, go to the File Menu in the top left of the screen:

1. **(Recommended)** Select 'Auto-Update' - this will automatically update your software when updates become available.
2. Select 'Early Access' - this will automatically update your software to the latest code which is available.

**NOTE:** Be aware that this will be test code and is subject to bugs.

3. Click on the 'Check For Updates' - this will run a check at that point in time and will not automatically update without your knowledge.



# Reverting back to a previous version

There is a provision to revert updates if needed. This is not a process that should normally be necessary, or that is recommended to be performed by customers. Please contact T3RRA or your dealer for information about this.

If, however, you want to roll back to an older version because of an error, please first take the time to send a report to T3RRA, via the system. It is extremely helpful to include as much information as possible, such as: what you were doing at the time, what you were trying to achieve, etc. For more information, see the [Troubleshooting section](#).